



BURJ AL ARAB®
Jumeirah

17th July 2017.

Reference: Letter of Recommendation – Pangea Rocks.

To whom it may concern,

I hereby give a letter of recommendation to Pangea Rocks, confirming that they have provided products and contractual services to the Burj Al Arab Hotel since 2003. In both 2012 and 2016, they were involved in the full refurbishment of the aquariums exhibits to the hotel. The first refurbishment project consisted of 2 large aquariums to the lobby of the hotel and the most recent, a full renovation of the hotels signature restaurant aquarium exhibit (the Al Mahara Aquarium).

The Al Mahara Aquarium project involved, a full design, complete break down and removal of the old exhibit, inspection and repair of the tank construction, new waterproofing, new decoration and install of 6600 corals. All of this work was completed under very strict conditions, keeping noise and dust to an absolute minimum, as the hotel was still fully operational.

I can confirm that one aspect of Pangea that is especially impressive is keeping to schedules and achieving the planned target for completion. I also found Pangea very easy to work with in the pre-planning stages of our projects and extremely professional when it came to trouble shooting and anticipation of potential challenges. Pangea allowed me to work alongside their team and make adaptations to the plan as and when the opportunity arose which gave me as a client a certain aspect of control in achieving exactly what we were looking for.

Pangea have always provided good customer service and back up support upon completion of their projects and I would have no doubt in using them again for future projects.

Kind regards,

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